

Data Privacy Policy

A guide for Third Parties and Senior Relationship Owners.

Introduction

As a mutual, there's nothing more important to us than the relationships we have with our members and employees, relationships built on trust, fairness and our commitment to doing the right thing. So when individuals trust us with their personal information, we go to great lengths to use it appropriately and keep it safe.

This guide sets out the Data Privacy requirements that are applicable to Third Parties.

Key Statements

Nationwide is committed to mitigating the Data Protection risks it faces, by establishing Board-approved governing policies and standards, and implementing appropriate controls to protect Nationwide, its employees, members and wider society. In line with the Human Rights Act right and data protection legislation (EU and UK GDPR, DPA 2018, PECR), we go to significant lengths to ensuring we are delivering on our accountabilities, therefore our suppliers must:

- Support Nationwide's compliance with relevant regulation such as the UK & EU GDPR, PECR and the 2018 Data Protection Act
- Demonstrate they operate in a manner which complies with legal, regulatory and contractual obligations and review this on a regular basis
- Only process Nationwide personal data in accordance with the specified purpose for which it was provided
- Ensure all staff with access to Nationwide personal data are properly trained and have appropriate employment contracts in place
- Ensure access to Nationwide personal data is appropriately managed and restricted
- Ensure that Nationwide personal data is protected against loss and/or misuse
- Not transfer data to other parties and/or jurisdictions without the prior consent of Nationwide
- Notify Nationwide of any information rights request in a timely manner
- Immediately alert Nationwide to any issues, incidents or risks that may be potential data breaches for investigation within regulatory timescales
- Support Nationwide supplier management with any review of the supplier to confirm operation in accordance with legal, regulatory and contractual obligations