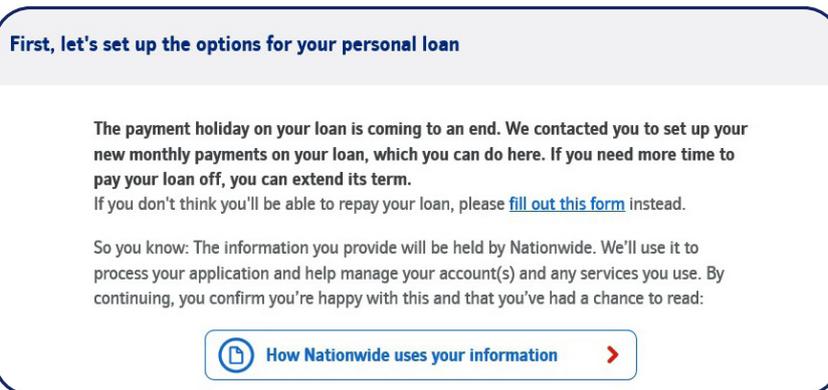


Signing your new loan agreement on the Internet Bank or Banking app: a step-by-step guide

To find the form you need to complete, go to nationwide.co.uk/payment-holiday-pl and choose either the **Internet Bank** or our **Banking app**.

1 Once you're there, the form will look like this.



First, let's set up the options for your personal loan

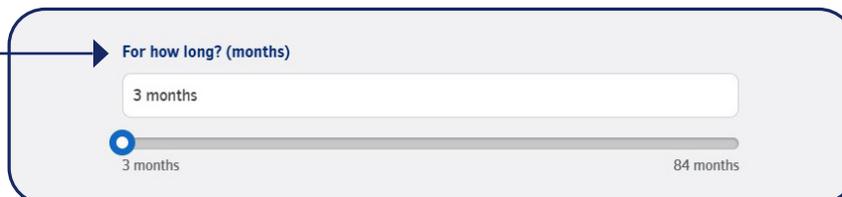
The payment holiday on your loan is coming to an end. We contacted you to set up your new monthly payments on your loan, which you can do here. If you need more time to pay your loan off, you can extend its term. If you don't think you'll be able to repay your loan, please [fill out this form](#) instead.

So you know: The information you provide will be held by Nationwide. We'll use it to process your application and help manage your account(s) and any services you use. By continuing, you confirm you're happy with this and that you've had a chance to read:

[How Nationwide uses your information](#)

2 It will show the suggested length of your remaining term here (which extends your existing term by three months). To check it's correct, you'll find it on the first page of your letter.

You'll notice your monthly payment is higher than it was before your payment holiday. That's because we've worked out your new payment to cover the interest added during your payment holiday.



For how long? (months)

3 months

3 months 84 months

- 3** Once you've entered your details, current employment and financial commitments, you'll need to select a quote: **Quote 2**.

Please select this option so we can resume your loan payments	
New total loan amount	
<small>(Total new loan amount includes daily interest which has been added to your existing loan since your last monthly repayment date).</small>	
Term	
APR	
New monthly repayments	
Total loan interest	
Total amount payable	

Select quote 2

- 4** If you can't afford as much as you were paying before your payment holiday, you'll then have a chance to review the length of your remaining term.

If you select a longer term than the one we suggested, your monthly payment will be lower. Just remember, extending the term means you'll pay more interest overall.

When you're happy with your quote, then select 'Apply'.

- 5** Then, you'll need to confirm you're happy with your new loan by 'signing' it. You should download and print or save the important documents on screen.

- 6** In the 'Setting up your payments' section, you can select which account you want payments to be taken from, or you could add in new details if you want to use a new account.

This is where you'll see your new monthly payment.

Monthly repayment amount:

Where would you like your monthly repayments taken from?

Nationwide account Other account

- 7** Select 'Continue' to review the details of your loan. Then, that's it, all done.

- 8** What happens next?

We'll send you an email confirming the details of your payments including your new payment date, which is likely to be different from your existing one. We'll also send you a copy of your new loan agreement in the post.