

Our Pitreavie branch is relocating to **Rosyth.**

On 15 June 2026, this branch will be relocating to a new one,
just 1.5 miles away.

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Key information

The branch will close at **3pm** on **15 June 2026**. Our relocated branch will open in Rosyth on **19 June 2026** at **10am**.

Where is the nearest cash machine?

Tesco Rosyth Superstore
174 Queensferry Road
Rosyth
KY11 2JF

Distance: **0.4 miles**

This cash machine is available to access 24/7. Please note that savings cash cards that are not LINK enabled are restricted for use exclusively at Nationwide ATM's

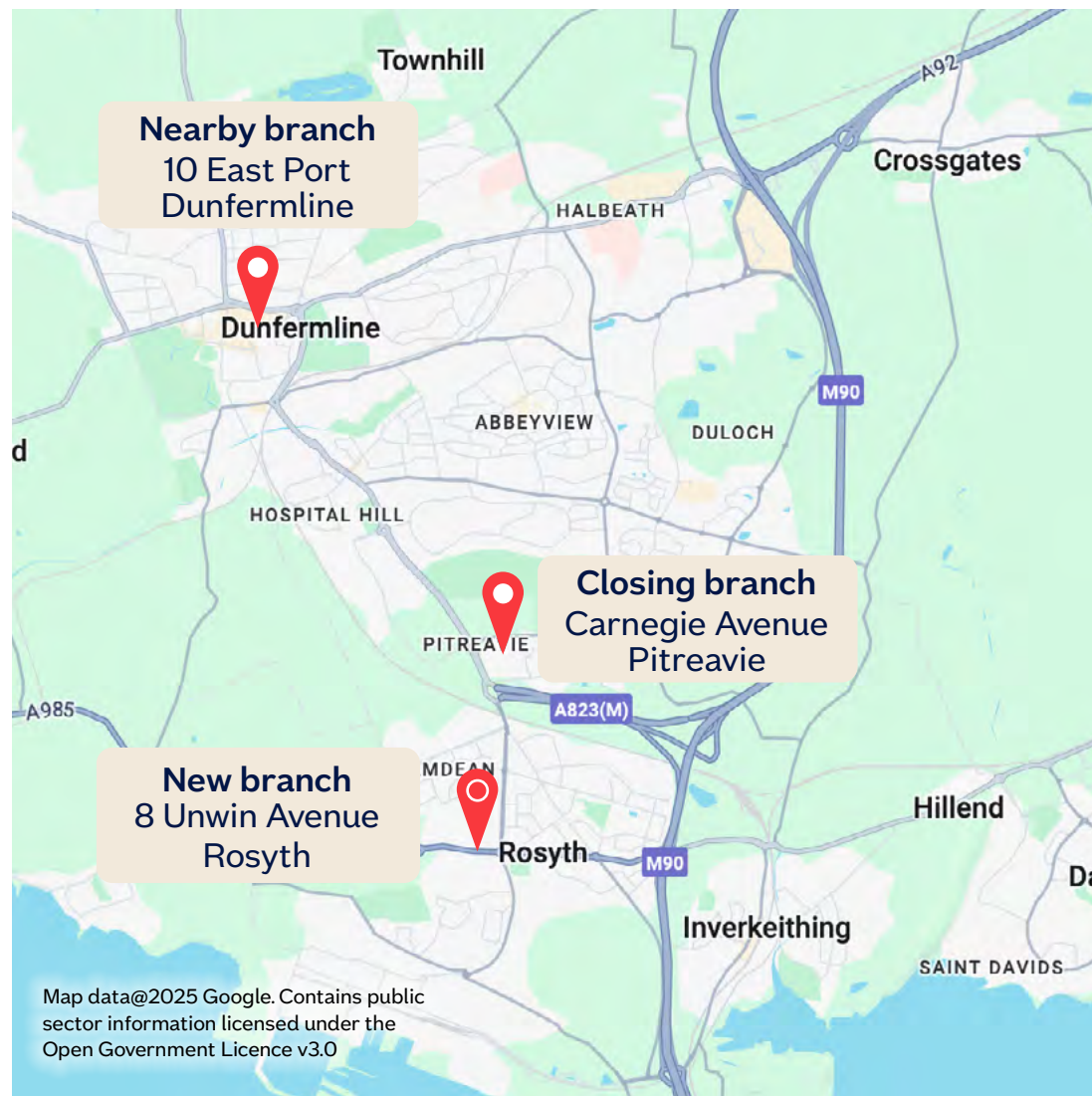
Where is the nearest Post Office?

Brucefield Post Office
St Andrews Street
Dunfermline
KY11 4QG

Distance: **1.2 miles**

Most current account members can withdraw cash and make balance enquiries at the Post Office. See Glossary on page 8 for more details.

[LINK / Cash Locator](#)



Where is our next nearest branch?

Nationwide Dunfermline
10 East Port, Dunfermline KY12 7JB

Tel: **0345 266 0937**

Distance: **2 miles**

[More details](#)

How can I continue banking?

Just because this branch is relocating it doesn't mean you're on your own. You can use our internet bank, which you can use safely and securely, 24 hours a day. To find out more, go to [nationwide.co.uk](https://www.nationwide.co.uk)



Alternatively you can use our [banking app](#)

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Why we're on the move

A new home in Rosyth

We're relocating because it hasn't been possible to extend the lease on the branch premises in Pitreavie or find a suitable alternative location in the immediate local area. Whilst nothing will change right now, we wanted to let you know about what to expect in June.

Relocating our branch to Rosyth reinforces our commitment to our recently extended Branch Promise, ensuring 605 UK branches remain open until at least the start of 2030*.

Our new branch

Our new branch will open in the heart of Rosyth, and will offer:

- The same friendly faces and service you receive today from the Pitreavie team.

- A convenient location alongside a range of shops and amenities
- Currently offers free parking and access to a bus route a short walk away (as of this document issue date), to make visiting us as easy as possible for you.

We're here to help

We are proud to continue to support the communities of both Pitreavie and Rosyth – and we look forward to welcoming you to our new branch.

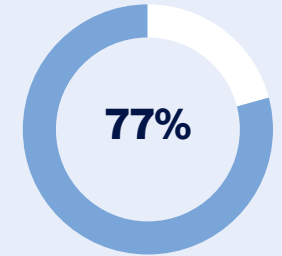
You can find more details and support on our website at nationwide.co.uk/pitreavie-relocation or by calling the Pitreavie branch on **0345 266 1592**.

Total number of Pitreavie users who will be contacted directly:

6,246

62%
members use Nationwide Pitreavie exclusively

% of Pitreavie Members who have used online or mobile banking



Our new branch - opening 19 June 2026 at 10am.

8 Unwin Avenue Rosyth KY11 2ZQ Tel: 0345 266 1592	Branch services:	
	Cash machine inside the branch	✗
	Cash machine outside the branch	✓
	Take out cash	✓
	Pay a bill	✓
	View a mini statement	✓
	Pay in cash and cheques	✓
	Wheelchair access	✓
	Audio induction loop	✓
Branch opening hours**:		
Monday	9am	4.30pm
Tuesday	9am	4.30pm
Wednesday	10am	4.30pm
Thursday	9am	4.30pm
Friday	9am	4.30pm
Saturday	Closed	
Sunday	Closed	
Branch is closed on Bank Holidays		

Important information

Nationwide Building Society fully adheres to the FCA guidance FG22/6 which sets out the expectation that firms should consider the impact of a planned closure or conversion of branches or cash machines on their customers' everyday banking needs.




*Branch Promise excludes circumstances beyond our control. For verification see nationwide.co.uk/ourpromise

**Our branch opening hours may vary.

Nearest branch until Rosyth branch opens

In the few days between this **Pitreavie** branch closing and the Rosyth branch opening, you'll find us at one of our nearby branches. Please visit the [stagecoach.com](https://www.stagecoach.com) website, for transport options and information.

We've reviewed customer needs, including those of vulnerable customers who typically attend face-to-face appointments, and are confident that the Dunfermline branch can comfortably meet this demand during the temporary closure period.

Nearest branch - Dunfermline		
Nationwide Dunfermline 10 East Port Dunfermline KY12 7JB Tel: 0345 266 0937  8 minutes  19 minutes  29 minutes	Branch services:	
	Cash machine inside the branch	✓
	Cash machine outside the branch	✓
	Take out cash	✓
	Pay a bill	✓
	View a mini statement	✓
	Pay in cash and cheques	✓
Wheelchair access	✓	
Audio induction loop	✓	
Branch opening hours:		
Monday	9am	4.30pm
Tuesday	9am	4.30pm
Wednesday	10am	4.30pm
Thursday	9am	4.30pm
Friday	9am	4.30pm
Saturday	9.30am	1pm
Sunday	Closed	
Branch is closed on Bank Holidays		

Managing your banking from home

Many people find that our internet bank and banking app are a convenient and safe way of accessing a wide range of services.

You can join one of our free online events to learn all about managing your money digitally. Ask about our digital lessons in branch.

[Register for Internet Banking](#)

[Discover our banking app](#)

Working with our communities

We appreciate that relocating our **Pitreavie** branch will affect the local community. Which is why we're working to understand the impact of the move and how we can ensure we're still offering our members the very best service.



We've contacted your representatives in the local area, including your local MP.



We've written to our branch members to let them know we're moving. That includes members who have visited the branch since 1 October 2024 and have made at least one transaction.



Our branch team are speaking to members in the branch to explain the options they have.



We're putting communications in the branch and online to let people know that we're relocating.



We will be proactively calling Vulnerable members before and after the move to ensure they are supported through this change. We'll also make it easy for them to speak to other departments, if they need to.

We'll share any feedback we've received before we move.

We're here to help

How to get in touch with us about our branch move



If you want to speak to someone about our move to Rosyth, our Area Director **David Barlow** will be more than happy to help.

David.BarlowOffice@nationwide.co.uk

You can also visit your branch, any nearby branch or give us a call on **0345 266 1592**

Ways to continue banking



Want to chat to us without having to travel? Or are you on the move and need to speak to someone? No problem, give us a call on **0345 266 1592**



Want to sort it all out from the comfort of your own home? Just log on to Internet Banking on nationwide.co.uk which is available 24/7. Explore our **Digital Banking Services**



Check your balance and pending transactions, search your statements, make fast, simple payments and more with our Banking app



Want to pay in a cheque without having to visit a branch? Simply visit nationwide.co.uk to find out how to pay in cheques by post

Feedback

Local representatives we have contacted

- ✓ Post Office - Crossroads branch
- ✓ JobCentre - Dunfermline
- ✓ Your local MP, MSPs and Fife Council
- ✓ Rosyth Community Council
- ✓ Rosyth Eats
- ✓ Age Scotland

This is the feedback we have received:

An earlier customer communication stated that the new branch is located on a main bus route. This was an oversight, the branch is in fact a short walking distance from the nearest bus stop. We will ensure that this information is corrected in all future communications. We have also spoken directly with customers who have visited the branch to make them aware of the clarification.

Glossary

Our whole membership	You're a member if you have a current account, mortgage or savings account with us.
Nearby branch travel time and mileage	Travel time and mileage from the closing branch to nearby branches are based on Google Maps (Map data@2025 Google. Contains public sector information licensed under the Open Government Licence v3.0)
Banking Hub	A shared service with other financial services providers. Nationwide members can transact at the counter with the same offering as the Post Office.
Post Office	FlexAccount, FlexBasic, FlexDirect and FlexPlus account holders can withdraw cash and make balance enquiries using their debit card and PIN at any Post Office.
Transactions	In this instance, transactions refers to over the counter transactions only such as cash deposits.
Pitreavie users	All customers who made at least one visit to the Pitreavie branch in the 12 months to 1 December 2025.
Number of members who have used the branch exclusively	The number of active members who only used Pitreavie branch to carry out simple transactions. These members did not use any other branch but may have used online channels in the 12 months to end March 2025.
% of branch members who have used online or mobile banking	The numbers of individual members who have used online or mobile banking, that have used this branch in the 12-month period to end March 2025 to carry out transactions, including at the counter or using the cash machine.
FCA guidance FG22/6	This sets out best practice guidelines for banks considering closing branches or reducing opening hours significantly. To find out more you can visit www.fca.org.uk/publications/finalised-guidance/fg22-6-branch-and-atm-closures-or-conversions
Branch member demographics	We review the age and background of members who use our branches to understand how they may be affected by our decision to close, but also to understand how demand for our branches is changing.

You can receive this document and others like it, in Braille, large print or on audio CD. Just call **03457 30 20 11** or visit your local branch if you'd like us to arrange this for you.

If you have hearing or speech difficulties:

- You can use Text Relay if you have a textphone. Dial **18001**, followed by the phone number you want to ring
 - SignVideo is also available if you're deaf and use British Sign Language. Just visit [Signvideo.co.uk](https://www.signvideo.co.uk)
- To find out about other ways we may be able to help, search 'accessibility tools' on [nationwide.co.uk](https://www.nationwide.co.uk)