

Member FAQ

AGM 2026

Join our event online

We're holding our AGM online this year at 10.30am on 15 July 2026. You'll be able to join the meeting from 10am. You can ask questions by text or video, whichever you prefer, and you'll be able to vote as normal.

Simply:

1. go to nationwide.co.uk/agmlive
2. enter the meeting code 30459, then
3. enter the two-part voting codes from your voting pack's covering letter or your voting email.

If you can't find your codes, please click on the 'can't find your voting codes?' link on the AGM online site.

What if I would like someone else to attend the meeting and vote on my behalf?

If you are a qualified voting member, that's no problem. There's a section on the back of your voting form or on the voting hub that allows you to appoint someone other than the Chairman to be your representative. Your representative doesn't need to be a Nationwide customer, but they will need your customer number and your two part voting codes to join the AGM. The deadline for you to provide us with the details of someone else attending and voting on your behalf is 10.30am on 13 July 2026.

How do I ask questions at the AGM?

When you join the online meeting, you'll see a live video broadcast of our AGM.

If you'd like to ask a question, click on the "Q&A" tab at the top of the screen. You'll be able to ask questions by video or text, whichever you prefer.

How do I vote at the AGM?

When our Chairman, Kevin Parry, opens voting to members towards the end of the AGM, you'll be able to cast your vote by clicking the "Voting" tab towards the top of the screen. If you have cast your vote before the meeting and then vote again during the meeting, we'll take your vote during the meeting to be your final say.

How will my AGM vote support charity?

Through our Social Impact strategy, Nationwide Fairer Futures, we partner with Centrepont, Action for Children, Dementia UK and The Royal Marsden Cancer Charity to make a difference across generations to some of the most disadvantaged people in our communities. As part of the wider Group strategy, we also work with Mind and SAMH (Scottish Action for Mental Health), raising funds to provide mental health support.

We are donating £1 for every online vote we receive at this AGM, up to £500,000.

Centrepont Soho, trading as Centrepont, Charity Number 292411. Action for Children, Charity Number 1097940. Dementia UK, Charity Number 1039404. The Royal Marsden Cancer Charity, Charity Number 1095197. Mind (The National Association for Mental Health), Charity Number 219830. SAMH (Scottish Action for Mental Health), Charity Number SC008897.

How many individuals do I need to vote for?

There are 10 current directors standing for election or re-election. There is also one member-nominated candidate standing for election. You can vote for all or as many individuals as you choose. Each individual requires a simple majority of the total votes cast.

Where can I find information on the directors' backgrounds and experience?

The full biographies of our Board are available to view on nationwide.co.uk/agm. They can also be found in our Annual Report and Accounts, which is available online.

Why are you holding an online AGM?

Attendance at our AGMs declined over the years, and quite rapidly since 2020. However, our recent online AGMs have seen more people join than in the last ten years. Attendance was from across all of the UK and we were able to answer more questions from members than we normally managed.

Our online AGM means we can engage with more members than in-person meetings and in a way that is more convenient for them. We believe this to be more democratic because it engages members without the need for them to travel or take too much time out of their day. Members will be able to join the AGM from any location including from overseas. Our online AGM is more cost-effective and a better use of members' money.

Don't you have to hold an AGM in person?

Our members voted at the 2020 AGM to give the Board authority to hold online AGMs.

Remuneration

For information on how our directors are paid, please refer to our Review of the Year document.