

# Member FAQ

## AGM 2025

### Join our event online

We're holding our AGM online this year at 11.00am on 25 July 2025. You'll be able to join the meeting from 10.30am. You can ask questions by text or video, whichever you prefer, and you'll be able to vote as normal.

Simply:

1. go to [nationwide.co.uk/agmlive](https://nationwide.co.uk/agmlive)
2. enter the meeting code 30344, then
3. enter the two-part voting security codes from your voting pack's covering letter or your voting email.

If you can't find your codes, please click on the 'don't know your security code?' link on the AGM online site.

If you're not able to join, you can appoint someone to come along and vote on your behalf. Your representative doesn't need to be a Nationwide customer, but they will need your customer number and your two part voting security codes to join the AGM.

### What if I would like someone else to attend the meeting and vote on my behalf?

If you are a qualified voting member, that's no problem. There's a section on the back of your voting form or on the voting hub that allows you to appoint someone other than the Chairman to be your representative. Your representative doesn't need to be a Nationwide customer, but they will need your customer number and your two part voting security codes to join the AGM. The deadline for you to provide us with the details of someone else attending and voting on your behalf is 11:00am on 23 July 2025.

### How do I ask questions at the AGM?

When you join the online meeting, you'll see a live video broadcast of our AGM.

If you'd like to ask a question, click on the "Q&A" tab at the top of the screen. You'll be able to ask questions by video or text, whichever you prefer.

### How do I vote at the AGM?

When our Chairman, Kevin Parry, opens resolutions to members towards the end of the AGM, you'll be able to cast your vote by clicking the "Voting" tab towards the top of the screen. If you have cast your vote before the meeting and then vote again during the meeting, we'll take your vote during the meeting to be your final say.

### How will my AGM vote support charity?

We launched our Social Impact strategy, Nationwide Fairer Futures, in 2024 to make a difference across generations to some of the most disadvantaged people in our communities.

We partnered with three charities – Centrepont, Action for Children and Dementia UK – to help those who have been dealt an unfair hand. We've now partnered with a fourth charity – The Royal Marsden Cancer Charity – to increase our impact, supporting those affected by cancer.

### We are donating £1 for every vote we receive at this AGM, up to £500,000.

Centrepont Soho, trading as Centrepont, Charity number 292411. Action for Children, charity number 1097940. Dementia UK, charity number 1039404. The Royal Marsden Cancer Charity, charity number 1095197.

### **How many directors do I need to vote for?**

There are currently 13 directors on the Board and no vacancies. 3 directors are standing for election and 10 directors are standing for re-election at the AGM.

### **Where can I find information on the directors' backgrounds and experience?**

The full biographies of our Board are available to view on [nationwide.co.uk/agm](http://nationwide.co.uk/agm). They can also be found in our Annual Report and Accounts, which is available online.

### **Why are you holding an online AGM?**

Attendance at our AGMs declined over the years, and quite rapidly since 2020. However, our recent online AGMs have seen more people join than in the last ten years. Attendance was from across all of the UK and we were able to answer more questions from members than we normally managed.

Our online AGM means we can engage with more members than in-person meetings and in a way that is more convenient for them. We believe this to be more democratic because it engages members without the need for them to travel or take too much time out of their day. Members will be able to join the AGM from any location including from overseas. Our online AGM is more cost-effective and a better use of members' money.

### **Don't you have to hold an AGM in person?**

Our members voted at the 2020 AGM to give the Board authority to hold online AGMs.

### **Remuneration**

For information on how our directors are paid, please refer to our Review of the Year document.